

TRAVEL TIPS



Your airline travel can be fun, economical, and made a lot easier with a little advance planning. To help consumers learn more about their various options, rights and responsibilities as an airline passenger, here are a few Tips on Airline Travel.

HOW TO GET THE LOWEST AIR FARE

1. You can search on one or more of the many low-fare Web sites that will allow you to comparison shop. But to have a travel agents involvement in organizing your trip can always be helpful and trouble free. As you will always have an agent to discuss your problems and provide the remedies if something goes wrong.

2. Check with several travel agents; not all agents will have access to the same prices.

3. Do not grind the travel agent too much for discount as you may lose some important services. Be reasonable.

4. Always remember that you must get what you pay for.

5. Get your tickets early, since there may be a limited number of lower priced seats. Many airlines require advance booking of at least two to four weeks in order to get the largest discounts. Be sure to check for any limitations or restrictions that may apply on an advanced booking should you need to change your plans.

6. Determine exactly what the price covers, particularly when purchasing a travel package. For example, does the package include taxes, surcharges, airfare, hotel, or mileage charges for a rental car? Notice whether the ticket you are buying has particular restrictions that affect its use and the cost, if booking changes are necessary. For example, is it non-refundable?

7. Be wary of extremely low prices that seem too good to be true. They probably are. Remember that an advertised price may not always be available or may have numerous restrictions and limitations that offset the discount.

8. Always carry Passport/visa and valid ID's for international travel, and only ID's for domestic travel.

9. It's highly advisable to have an insurance with "trip cancellation and health coverage" policy or even a simple "health coverage" plan before embarking on a trip. It costs very little but is a source of tremendous peace of mind.

TRAVEL AGENTS

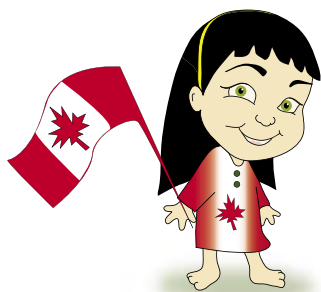
Travel agents promote and sell transportation and related services including travel packages. They can be of assistance in planning your trip and often have knowledge

of the area you wish to visit. However, the price you pay for your flight may be sometimes slightly higher than the on-line Electronic tickets.

UNEXPECTED DELAYS

Airlines do not guarantee their schedule. Bad weather, air traffic delays and mechanical difficulties are beyond an airline's control. Nevertheless the airlines do attempt to help stranded passengers when schedules are not met. If a flight is canceled, an airline will attempt to place passengers on its next available flight. The airline may also attempt to place the passenger on another airline when necessary.

Travel Industry Council of Ontario



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